



Chief Digital Officer

The State of Rhode Island seeks a highly qualified and motivated Chief Digital Officer (CDO) for its newly established Office of Digital Excellence (ODE). The CDO will be charged with developing and implementing a plan to advance Rhode Island State Government through the incorporation of cutting-edge 21st century innovation and modern digital capabilities. The CDO will provide strategic leadership and direction for ODE within the Department of Administration, which supports all state government agencies. The role of the CDO will be to leverage technology to expand and improve the quality of services provided to RI citizens, to promote greater access to government and the internet throughout RI communities, and to position Rhode Island as a national leader in Gov 2.0. Duties of the position include, but are not limited to the following:

- Manage the implementation of all new and mission critical technology infrastructure projects and upgrades for state agencies, increasing government accountability, transparency, and efficiency;
- Increase the number of government services that can be provided online in order to allow residents and businesses to complete transactions in a more efficient and transparent manner;
- Improve the state's websites to provide timely information to online users and as many government services as possible online;
- Establish, improve and enhance the state's use of social media and mobile technological applications;
- Coordinate efforts with the CIO and the Division of Information Technology in order to plan, allocate and implement projects supported by the information technology investment fund;
- In partnership with the CIO, utilize effective leadership practices to attract, develop, and retain technology talent at all levels;
- Report annually to the Director of Administration, Governor of the State of Rhode Island, and General Assembly leaders regarding implementation status of technology infrastructure projects, website improvements, number of e-government transactions and revenues generated, projects supported by the information technology investment fund, and all other activities undertaken by ODE;
- Lead ODE to position Rhode Island as a national leader in digital strategy and Gov 2.0.

The ideal candidate will have extensive experience in digital strategy, in moving organizations forward with new technologies, and demonstrated success in management and leadership within public administration, higher education, business, or another relevant field. Preferred skills and qualifications include:

- Extensive employment in progressive leadership positions in public administration, business, higher education, or another relevant field.

- Master's degree in information science, computer science, public administration, business administration, communications, another relevant discipline, or equivalent work experience.
- Well-established executive with broad digital strategy acumen and strong, industry-leading credibility.
- Significant experience in organization-wide digital strategy and implementation.
- Passionate about latest/emerging digital technologies and Gov 2.0/e-government strategies.
- Personal commitment to increasing government accountability and transparency.
- Proven track record of inspiring organizational change and achieving cost-effective and high value results.
- Demonstrated ability to interpret and advise on technological trends.
- Expertise within and knowledge of web development and design, web analytics, and content management systems.
- Experience overseeing development of web/digital properties.
- Experience with implementation of open-source content management tools/applications.
- Experience in "bridging the digital divide" program management, citizen engagement and customer service.
- Extensive experience in writing technical procedures and policy documents.
- Exceptional ability to lead, project manage, and collaborate within a multi-faceted organization and with partner agencies.
- Superior interpersonal skills and ability to develop collaborative solutions.
- Exceptional influencing skills, written/verbal communications skills, strong analytical and critical thinking skills.
- Ability to establish and maintain effective working relationships with departmental and state officials, state employees, staff, and the public.

Panel will review applications on a rolling basis. Selected candidate will be appointed by the Director of Administration, with the approval of the Governor of the State of Rhode Island. Salary will be commensurate with qualifications and experience.

Please send a cover letter & resume by Friday, July 20, 2012, to: Kelly Durkin-Murray, Department of Administration, General Government Service Center, One Capitol Hill, 3rd Floor, Providence, RI 02908; KellyM-resume@hr.ri.gov.

EEO/AFFIRMATIVE ACTION AND DIVERSITY EMPLOYER, ADA COMPLIANT