



CAREER SERVICE

DIVISION OF HUMAN RESOURCES
Human Capital Management Unit
(401) 222-2172; Rhode Island Relay 711
CIVIL SERVICE EXAMINATION ANNOUNCEMENT
This examination is being offered to establish a civil service list
that will be in effect for up to four years in accordance with RIGL § 36-4-20.

Examination #6289
ELIGIBILITY TECHNICIAN

SALARY RANGE: \$41,995 - \$47,228*(Pay Grade 21)
EXAMINATION WEIGHT: 100% WRITTEN

GENERAL STATEMENT OF DUTIES: To perform eligibility determinations, both initial and continuing, for individuals applying for or receiving assistance payments; to assist applicants/recipients in knowing their rights and responsibilities, completing applications and securing supporting evidence in order to insure that complete and accurate information is obtained; to complete required forms and secure accompanying documentation; to provide expedited services to applicants meeting the eligibility criteria; to represent and explain departmental policy and actions at an agency fair hearing; and to do related work as required.

REQUIRED FOR APPOINTMENT:

EDUCATION: Such as may have been gained through: successful completion of two years of college; and

EXPERIENCE: Such as may have been gained through: employment in a position utilizing decision-making skills based on a review and evaluation of information gained through interviews and/or completed records, and applying knowledge in a variety of practical situations.

Or, any combination of education and experience that shall be substantially equivalent to the above education and experience.

APPLICATION PERIOD: January 22, 2018 – February 16, 2018

Applicants must complete and submit an examination application (CS-9 form) which may be obtained on the HR website (www.hr.ri.gov), at any Department of Labor & Training Network Rhode Island Career Center

or in person at the Division of Human Resources, One Capitol Hill 3rd floor, Providence, Rhode Island 02908.

The full job description can be obtained on the HR website (www.hr.ri.gov).

To obtain a job description, click on Classification and Compensation, then Job Specifications.

To obtain a CS-9 form, click on Civil Service Examinations, then Examination Application.

Applications cannot be submitted online, must be received in hard copy, and must be mailed or delivered to:

The Division of Human Resources, Human Capital Management Unit

One Capitol Hill 3rd floor

Providence, RI 02908.

NOTES: The Division of Human Resources **does not assume responsibility** for applications sent through the mail. Applications must be received or postmarked within the application period identified above in order to be considered. Any individual with a disability who requires assistance during the exam process should contact and notify the Human Capital Management Unit (222-2160 or RI Relay: 711) **in advance** to ensure that appropriate accommodations will be made.

***WAGES ARE DEFINED BY APPLICABLE UNION CONTRACT**

See reverse side for further information.

THE STATE OF RHODE ISLAND IS AN EQUAL OPPORTUNITY AND DIVERSITY EMPLOYER

STATE OF RHODE ISLAND & PROVIDENCE PLANTATIONS
DEPARTMENT OF ADMINISTRATION
DIVISION OF HUMAN RESOURCES
HUMAN CAPITAL MANAGEMENT UNIT
One Capitol Hill 3RD Floor
Providence, Rhode Island 02908-5762

GENERAL INFORMATION TO CANDIDATES (222-2172)
RHODE ISLAND RELAY: 711

WHEN TO APPLY

Applications must be received or postmarked within the application period identified above in order to be considered.

ACCOMMODATIONS

Accommodations in the examination process will be made for individuals with disabilities which would affect their ability to participate in the examination process. Please contact the Human Capital Management Unit (222-2160 or RI Relay: 711) in advance to ensure that appropriate accommodations will be made.

MINIMUM REQUIRED RATING

The minimum required final earned rating shall be 70. Whenever two or more competitors have equal final earned ratings, their names shall be arranged on employment or promotional lists in the order of their performance on the written tests; provided, however, that when such arrangement fails to resolve a tie, the order on the lists shall be the same as the order in which their applications were time-stamped in the Office of Personnel Administration or by seniority within state service. Where practical, determination by seniority shall have preference.

DEFINITION OF VETERANS CREDIT

(§36-3-3 - War Veteran and §36-4-19 - Placement of Names on Employment Lists – Listing of Veterans)

“...there shall be added to the final earned ratings of examinees who are veterans in competitive tests for entrance into the classified service, but not for promotion in the service, who receive at least the minimum required final earned rating as stated in the public notice, service credits amounting to five (5) points for veterans or service credits amounting to ten (10) points for disabled veterans...”

“Disabled Veteran” means any war veteran who is an examinee and who is certified by the Veterans Administration to be physically disabled, as a result of a service-connected disability, with a disability rating of zero percent or more.

"War veteran" means any veteran of any conflict war, undeclared war or contingency operation who has earned a campaign ribbon or expeditionary medal for his or her service, in these operations, as noted on acceptable military documentation. The war veteran must have been honorably or generally discharged from the armed forces of this nation.

"Veteran" means a person who served on active duty for other than training for a period of more than thirty (30) days and was discharged or released therefrom with other than a dishonorable discharge; or was discharged or released from active duty because of a service-connected disability; or served as a member of the national guard or reserve forces and served a minimum of twenty (20) years of honorable service in the national guard or reserve forces, has received a certificate of retirement and has been honorably or generally discharged from the national guard or reserve forces.

DESCRIPTION OF POSITION

A full class specification describing the duties of the position and the minimum qualifications is available on the HR website (<http://www.hr.ri.gov/classification/descriptions/jobspecs.php>) and can be provided upon request.

INVESTIGATION

The Division of Human Resources reserves the right to investigate all statements made on your application and to require proof of such statements when deemed necessary.

PROMOTIONAL EXAMINATIONS (§36-4-22)

A person is eligible for promotional examination provided the employee is currently employed in the classified, unclassified, or non-classified service as of the official closing date of the examination announcement or twenty one (21) calendar days prior to the administration of the first phase of the examination, whichever is later, and meets one or more of the following requirements; (a) any employee who holds or within three (3) years has held permanent status in the classified service; (b) any employee who is serving in a probationary period as of the official closing date of the examination announcement; (c) a minority (as currently defined in federal employment law as Blacks, Hispanics, American Indians including Alaska Natives, and Asians including Pacific Islanders) who is a qualified exam applicant seeking entry to a classification where there is a manifest imbalance in the job category; or (d) any employee who has served twelve (12) months service in the classified, unclassified, or non-classified service and, in addition, meets the minimum requirements established in the class specification. Promotion lists shall remain in effect for a period of three (3) years or until exhausted or until combined with or replaced by a more recently prepared list. This section shall not apply to the Rhode Island State Police or the Legislative Branch of state government. An employee who is not on the promotional list shall be eligible to take the promotional examination for the position the employee occupies.

ADDITIONAL POINTS (§36-4-31)

Any employee who holds temporary or provisional status for at least twelve consecutive months in the class in which (s)he is serving and who takes the appropriate examination for the position shall receive in addition to his/her test score five additional points for each year of state service, which shall be added to his/her test score, provided however, that in no case shall an employee receive credit for more than four years of service. An employee who holds temporary or provisional status for at least twelve consecutive months in the class in which (s)he is serving and is found to be reachable for certification to the position (s)he holds shall be appointed to the position unless the appointing authority certifies to the Personnel Administrator that the individual's service has been unsatisfactory.